



## CONNECTING COMMUNITY

### Responses to Questions Regarding Request for Proposals:

- RFP# 2024.08.16 CAD/AVL APC and WIFI

### Version **08/23/2024**

The following questions have been received by Rider Transit regarding the subject RFPs. Responses are being posted to keep the proposal process as fair and transparent as possible.

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1. Can Rider Transit please provide the model number, including a picture of the product label, for the Luminator headsigns?
    - **Twin Vision 906-1660-S00 See Pictures**
  2. Can Rider Transit please provide the make and model number, including a picture of the product label, for the interior digital scrolling text display boards?
    - **TranSign LDI896-12V See Pictures**
  3. Can Rider Transit please provide the farebox make and model?
    - **Diamond Farebox See Picture**
  4. The ckriders.com/amenities webpage states that Rider Transit offers “Complimentary WiFi.” Can Rider Transit please confirm that they currently offer passenger WiFi onboard all vehicles? Is this service provided through the current CAD/AVL provider? What routers are used to provide WiFi?
    - **Yes we currently provide complementary WIFI on all vehicles. The CAD/AVL provider installed the Pepwave routers and maintain them. We provide the SIM cards(Verizon)**
  5. Can Rider Transit please confirm the number of Digital Busway Signs currently installed? Can Rider Transit also provide the make and model of the Digital Busway Signs and include pictures of these signs as they are currently installed?
    - **We have very old digital busway signs that are not currently being used. They are still up and I will try to get a make and model. We want 8 busway signs. See Pictures**
  6. On page 4 of RFP#20240816, Rider Transit has specified the requirement to “provide a product that will show the passengers where the bus will park during the transfer.” Can Rider Transit please share whether bays are specific to routes?
    - **See attached for a busway diagram.**
  7. Can Rider Transit please confirm the current number of Transit Center Lobby Message Board signs installed? Can Rider Transit also provide the make and model of the Transit Center Lobby Message Board sign(s) and include pictures of the sign(s) as currently installed?
    - **1 message board in the lobby. Alpha Eclipse Adaptive. See picture**



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8. Can Rider Transit please provide additional details on the requirement to “provide ability for high-speed internet access using current and near future data technologies”? Specifically, what is the use case in this requirement for the high-speed internet access? What data technologies is Rider Transit envisioning?
  - 5G requirements
9. In the “Liquidated Damages” section on pages 7-8, Rider Transit states “these liquidated damages may include but are not limited to.” Can Rider Transit please provide the full Liquidated Damages clause?
  - In the final contract we will remove included but not limited to. Liquidated damages in the document are the only ones we will enforce.
10. In the “Contracting Requirements” section on page 8, Rider Transit states the requirement that the vendor “abide by applicable Federal Transit Administration Procurement Clauses (to be included as an exhibit in the contract.)” Can Rider Transit please provide the Federal Transit Administration Procurement Clauses that will be included as an exhibit in the contract?
  - See attached PDF for reference.
11. Can Rider Transit please provide a comprehensive vehicle list, including the vehicle number, year, make, model, and list of current systems installed (including headsign, interior LED sign, farebox, routers, etc.)?
  - See list attached.
12. How many riders are currently using the Passio Go app?
  - We are currently averaging 256 daily users.
13. Can Rider Transit confirm whether or not they are tax exempt? If taxes are to be included in the proposal pricing, how would Rider Transit prefer they be listed?
  - We are not tax exempt. You don’t have to list it in the proposal since it wasn’t stated in the RFP.
14. Will Rider Transit accept e-signatures?
  - Yes we are able to accept e-signatures.
15. Would Rider Transit accept proposal submissions via email instead of submission by mailing a USB to the agency?
  - Yes we will accept via email.